

EKeeper Group

CRM Release Note for Version
[MKv5 – 6.29.0]

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Introduction

These software release notes cover all system modifications for version MKv5 6.29.0 of the eKeeper CRM system.

The release notes list the bug fixes and known issues provided in this release and are aimed at operational users of the system.

These release notes do not aim to go into technical detail about specific changes or to be the basis for system testing plans.

Testing of the Release

Testing for this release was carried out in accordance with the test plans as created by the eKeeper Quality Assurance Team.

Bugs fixed in this release

This section lists identified bugs that have been fixed in this release.

Critical

Issue Number	Description
MKV5-2842	When using the bulk email via the reporting functionality the system displays a message stating "Your emails have been queued and will be sent shortly" however the emails do not send
MKV5-2685	Bulk emails were not being sent automatically due to an issue with the ProcessEmailQueue.php

Major

Issue Number	Description
MKV5-3304	When an automated diary entry is created upon a stage move, and specify a set time for the diary entry, the diary entry is created but no time is set
MKV5-3265	When adding an automated rule to 'Create Notification' this is not creating as expected

Minor

Issue Number	Description
MKV5-2733	Automation Rules are working only for Mortgage and Loan products

New features in this release

This section lists features that have been deployed in this release.

Automation Rules - Epic

Issue Number	Description
MKV5-3276	Automation Rules

Critical

Issue Number	Description
MKV5-3738	Update version to 6.29.0

Paid	3	1
Not Applicable	0	none
Clawed Back	0	none

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Issue Number	Description
MKV5-3369	Automation rules can now be linked to Product Expiry Dates

Match Details

Product Type:

At Stage(s): [\[Specify Multiple\]](#)

Criteria:

Product Expiry Date:

- Older than
- Older than
- Within
-
- Hours
- Days
- Weeks
- Months
- Years

Issue Number	Description
MKV5-3156	Two new action types have been added - Send Email and Send SMS

Edit Action

Action Details

Action Type:

Change To:

Create Case Note:

- Create Diary Entry
- Change Advisor
- Change Advisor Team
- Send Email
- Send SMS
- Create Notification
- Populate A Field
- Change Stage

Major

Issue Number	Description
MKV5-3285	Automation rules can now be linked to multiple stages

Match Details

Product Type:

At Stage(s) [Specify Multiple]

Criteria:

Time Since Last Stage Change:

Select Stages ×

<input type="checkbox"/>	Chasing Lead
<input type="checkbox"/>	Appointment Arranged
<input type="checkbox"/>	Market Research
<input type="checkbox"/>	DIP Approved
<input type="checkbox"/>	Application Submitted
<input type="checkbox"/>	Out-Standing Information
<input type="checkbox"/>	Valuation Instructed
<input type="checkbox"/>	Valuation Received
<input type="checkbox"/>	Offer Issued
<input type="checkbox"/>	Exchanged
<input type="checkbox"/>	Completed Awaiting Payment