

EKeeper Group

CRM Release Note for Version [MKv5 – 7.17.1]

Introduction

These software release notes cover all system modifications for version MKv5 7.17.1 of the eKeeper CRM system.

The release notes list the bug fixes and known issues provided in this release and are aimed at operational users of the system.

These release notes do not aim to go into technical detail about specific changes or to be the basis for system testing plans.

Testing of the Release

Testing for this release was carried out in accordance with the test plans as created by the eKeeper Quality Assurance Team.

New features in this release

This section lists features that have been deployed in this release.

Major

| Issue Number | Description |
|------------------|------------------------------------------------------------|
| SCRM-6 | Diary Synchronisation – Setup Details HERE |
| SCRM-1421 | Ability to capture Twenty7Tec net Proc fee |

Bugs fixed in this release

This section lists identified bugs that have been fixed in this release.

Critical

| Issue Number | Description |
|------------------|---------------------------------------------------------------------------------|
| MKV5-5515 | System allows you to delete Protection Statuses when there are products at them |
| MKV5-5755 | Inbound emails failing for some users – <i>Site Specific</i> |
| MKV5-5960 | Inbound emails not populating in inbox/on linked cases |
| MKV5-5973 | Quick search time out error |

Major

| Issue Number | Description |
|------------------|-------------------------------------------------------------------------------------------|
| MKV5-5097 | Unable to untick first Product on Stages/Statuses |
| MKV5-5301 | Twenty7Tec details not showing as expected when integration returned to CRM |
| MKV5-5901 | Print Fact Find failure when printing from Summary tab |
| MKV5-5909 | Product reference character limitation for Protection products |
| MKV5-5911 | Pay Participants page link error – <i>Site Specific</i> |
| MKV5-5912 | Unable to open participant attachments |
| MKV5-5917 | Permission denied error message displaying incorrectly for cases with only archive stages |
| MKV5-5959 | Single user group unable to associate products on creation – <i>Site Specific</i> |
| MKV5-5971 | Unable to access participant attachments |
| MKV5-6031 | Unable to view 27tec quotes or admin/adviser users – <i>Site Specific</i> |
| MKV5-6037 | Cannot save changes in the System Settings – System Settings |
| MKV5-6049 | Birthday communications not sending - <i>Site Specific</i> |
| MKV5-6055 | Customer Custom field view profiles failing |